

Cancellation Policy for Craig Allen Psychic Medium Bookings

1 Overview

This cancellation policy outlines the terms for cancelling or rescheduling bookings for services provided by Craig Allen Psychic Medium. Please read carefully to understand your rights and responsibilities.

2 Cancellation by Client

- **Cancellations 48 Hours or More Before Appointment:** If you cancel your booking at least 48 hours prior to the scheduled appointment, you are eligible for a full refund or may reschedule your appointment at no additional cost.
- **Cancellations Within 48 Hours of Appointment:** Cancellations made less than 48 hours before the scheduled appointment will incur a 50% cancellation fee. Alternatively, you may reschedule your appointment for a \$25 rescheduling fee.
- **No-Shows:** Failure to attend a scheduled appointment without prior notification will result in a 100% charge of the session fee. No refunds or rescheduling options will be available for no-shows.

3 Cancellation by Craig Allen Psychic Medium

- In the rare event that Craig Allen Psychic Medium must cancel an appointment due to unforeseen circumstances, you will be notified as soon as possible and offered a full refund or the option to reschedule at no additional cost.
- Craig Allen Psychic Medium reserves the right to cancel or reschedule appointments due to emergencies, illness, or other unavoidable circumstances.

4 How to Cancel or Reschedule

- To cancel or reschedule, please contact us via email at craigallenpsychicmedium@gmail.com or through the booking portal on our website.
- All requests must be submitted in writing and will be confirmed with a response from our team.

5 Refunds

- Refunds, where applicable, will be processed within 7–10 business days to the original payment method.
- Any rescheduling fees or cancellation fees are non-refundable.

6 Contact Us

If you have any questions about this cancellation policy, please reach out to us at craigallenpsychicmedium@gmail.com.

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